

ANNEX A - PERFORMANCE FRAMEWORK

MEASURE for 2023/24 APR	GOOD	FAIR	IMPROVE
Efficiency			
Percentage of "major" applications determined within time periods required	>60	50.1-59.9	<50
Average time taken to determine "major" applications in days	Not set	Not set	Not set
Percentage of all applications determined within time periods required	>80	70.1-79.9	<70
Average time taken to determine all applications in days	<67	67-111	112+
Percentage of Listed Building Consent applications determined within time periods required	80+	70.1-79.9	<70
Quality			
Percentage of Member made decisions against officer advice	<5	5-9	9+
Percentage of appeals dismissed	>66	55.1-65.9	<55
Applications for costs at Section 78 appeal upheld in the reporting period	0	1	2+
Engagement			
Does the local planning authority allow members of the public to address the Planning Committee?	Yes		No
Does the local planning authority have an officer on duty to provide advice to members of the public?	Yes		No
Does the local planning authority's web site have an online register of planning applications, which members of the public can access, track their progress (and view their content)?	Yes	Partial	No

WALES AVERAGE 2018/19	Monmouths hire LPA 2023/24	Monmouths hire LPA 2024/25
68%	2 out of 3 applications = 67%	8 out of 9 applications = 89%
232	436 days	267 days
88%	887/956 = 93%	837 / 908 = 92%
77	100 days	102 days
75	43 out of 51 = 84%	45 / 58 = 78%
9%	2 out of 32 = 6%	1 out of 20 = 5%
68%	8 out of 10 = 80%	8/ 11 = 73%
1	0	0
Yes	Yes	Yes
Yes	Yes	Yes
Yes	Yes	Yes

MEASURE for 2023/24 APR	GOOD	FAIR	IMPROVE
Enforcement			
Percentage of enforcement cases investigated (determined whether a breach of planning control has occurred and, if so, resolved whether or not enforcement action is expedient) within 84 days	>80	70.1-79.9	<70
Average time taken to take positive enforcement action	<100	101-200	200+

WALES AVERAGE 2018/19	Monmouths hire LPA 2023/24	Monmouths hire LPA 2024/25
72%	237 out of 286 cases = 83%	214 out of 260 cases = 82%
199 days	91 days	134 days